



ACTION TAKEN REPORT (ATR)

Based on Stakeholder Feedback

Academic Year: 2024–2025

(Action Taken Report as stated in the Minutes of the Governing Council & IQAC)

1. Introduction

The Internal Quality Assurance Cell (IQAC) reviewed the consolidated feedback received from Students, Teachers, Alumni, and Employers for the academic year 2024–25. The Governing Council examined the key findings and recommended specific actions to strengthen curriculum delivery, academic processes, and overall institutional quality.

2. Summary of Feedback Findings

- Students appreciated the relevance of the curriculum, strong teaching quality, practical exposure, and academic support.
- Teachers suggested enhanced digital teaching tools and additional reference materials.
- Alumni recommended more interdisciplinary exposure and industry-oriented training.
- Employers emphasized strengthening communication skills, technological exposure, and professionalism.



3. Decisions Taken by the Governing Council / Board of Management

Based on the consolidated feedback analysis presented by IQAC, the Governing Council resolved the following:

3.1 Curriculum & Academic Enhancements

- Integrate more industry-based modules and updated content on sustainability, hospitality technology, and global trends.
- Introduce more hands-on workshops, culinary demonstrations, and real-time case studies.
- Strengthen Course Outcome (CO) communication through digital platforms and classroom displays.

3.2 Teaching–Learning Improvements

- Conduct Faculty Development Programmes (FDPs) on ICT-enabled teaching and student engagement.
- Encourage use of simulation tools, virtual labs, and digital learning modules.
- Implement peer-review of teaching to enhance instructional quality.

3.3 Infrastructure & Learning Resources

- Expand library resources with new titles, e-books, and hospitality journals.



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- Upgrade lab and kitchen equipment to support practical learning.
- Enhance ICT facilities including high-speed internet and updated classroom projectors.

3.4 Student Support & Industry Exposure

- Increase industry visits, expert talks, and skill-building sessions.
- Provide extended mentoring and remedial classes for academically weaker students.
- Strengthen internship and placement guidance mechanisms.

4. Action Implemented

The institution executed the following actions during 2024–25:

- Conducted 12+ workshops, demonstrations, and industry expert sessions.
- Updated curriculum files and introduced add-on sessions on sustainability and hotel technology.
- Conducted 3 Faculty Development Programs focusing on ICT and pedagogy.
- Added 60+ new books, digital learning resources, and lab upgrades.
- Strengthened CO/PO display boards and improved communication of Course Outcomes to students
- Increased student–industry interaction through MoUs and guest lectures.



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5. Conclusion

The Action Taken Report reflects the institution's commitment to continuous improvement through stakeholder engagement. The ATR was approved by the Governing Council and IQAC and made available on the institutional website and quality records.